

# Tri-County

INDUSTRIES, INC.

159 TCI Park Drive  
Grove City, PA 16127

WASTE & RECYCLING REMOVAL SERVICES

Phone: (724) 748-4705  
Fax: (724) 748-3988

www.tricountyind.com

FEBRUARY 2017

Dear Greenville Borough Resident:

We are pleased to inform you that Tri-County Industries, Inc. has been awarded the contract to provide solid waste disposal service to the residents of the Borough of Greenville. The contract is for 1 year effective April 1, 2017 through March 31, 2018. Weekly disposal service will be provided to all households. This includes multi-family units of 4 units or less. **Service under this contract is mandatory for occupied residences through Tri County Industries.**

We extend a welcome to all our new customers. We are a local family-owned company which has been proudly serving area residents for over 41 years. Our Customer Service Dept. is available Monday through Friday 8am-5pm. You may call 800-457-8202, choosing option 1 or send an email to customerservice@tricountyind.com or visit www.tricountyind.com.

Property Owners are responsible for paying for trash service at all residences. Landlords, please ensure that your tenants get a copy so they are informed. **Tri County will start all residents in the Borough of Greenville with the CUSTOMER-PROVIDED CONTAINER service. Therefore, it is VERY IMPORTANT to notify us if you choose to use a different service option as described below.**

### **STICKERED BAGS**

Customers will place 1 sticker on each bag set out. Please see attached guidelines for additional information. \$ 0.95 / sticker  
This price **does not** include the base rate of \$14.00 per month, for which you will be billed separately.  
Bulk item collection is not included with this service (additional information on page 3).

### **LIMITED 95-GALLON TRASH CART SERVICE**

Customers will use our 95-gallon trash cart. All material contained within the cart will be collected according to the guidelines on page 2. All material in the cart must be generated in your residence. Customers using carts will assume responsibility for care and maintenance of Tri County's cart. This price **includes** the base rate of \$14.00 per month. Bulk item collection is not included with service (additional information on page 3).

Customers may choose to use an additional 95-gallon trash cart for \$2.00 / month. Fee is for each *extra* cart. \$ 2.00 / month  
\$ 6.00 / quarter

### **UNLIMITED CUSTOMER-PROVIDED CONTAINERS**

Customers use their own containers. All material in and beside the containers will be collected according to the guidelines on page 2. Price for unlimited service includes collection of bulk material at curbside weekly. This price **includes** the base rate of \$14.00 per month. \$ 17.75 / month  
\$ 53.25 / quarter

***Sharing service is not permitted. All material set out must be generated in your residence.***

### **COLLECTION DAY**

Trash and Recycle collection will be Thursday every week.

### **RECYCLE SERVICE**

All customers will be receiving a Tri County recycle bin for weekly collection. Please refer to the recycle guideline on page 4.

In addition to our residential service, we offer a full range of commercial solid waste disposal and recycling services. Our commercial containers and roll-off dumpsters range in size from 2 yards to 40 yards in capacity. Please contact our Customer Service Dept. for additional information.

We appreciate the opportunity to provide prompt reliable service for you.

Very truly yours,

TRI-COUNTY INDUSTRIES, INC.



Jerry Bowser  
General Manager

**PLEASE RETAIN THESE IMPORTANT GUIDELINES FOR FUTURE REFERENCE.**

**CURB SERVICE:** Please place your stickered bags, personal cans or Tri County carts on a level area at the curb line no more than 5 feet from the street. If space or slope issues on your property make placement a problem, please call our Customer Service Department for help. Leave at least 2 feet between the carts and adjacent poles, trees, mailboxes, basketball nets, parked vehicles, overhead wires, fences and other obstacles.

Trash bags, cans or carts should be placed out the night before your scheduled collection day and empty containers removed by the end of the collection day. All 95 gallon carts must be provided by Tri-County.

**IDENTIFICATION AND WEATHER:** Clearly identify your street number on your mailbox or some type of permanent marker near the road. It's important to make your containers visible to the driver. In winter months, please remember to remove snow from the area where you place your trash and have a reasonably clear approach path to the containers both for the vehicle and the driver. Also, make sure lids are closed to protect against rain and snow collecting inside causing items to freeze to the bottom of the carts and cans. Drivers will not reach into the containers to remove items that have become frozen to the bottom; therefore, it is recommended you use garbage bags. If the bag is not clearly visible to the driver, service may not be provided.

**STICKERED BAG SERVICE:** Stickers may be purchased by calling our customer service department. Residents would use one complete sticker on each bag they place out to the curb. The stickered bag must be visible to the driver. Tie bag securely closed and wrap the sticker around the neck of bag. Only bags with the required sticker will be picked up. Each bag should not exceed 30 gallons and 50 pounds in weight. We strongly suggest bags not exceed 30 pounds to prevent tearing. Stickers are sold in increments of 10. Bulk items collection is not included with the sticker service.

**STICKERED BAG SERVICE - ITEMS THAT WILL BE PICKED UP AT THE CURB:**

- ✓ Household garbage and refuse in stickered bags.
- ✓ Recyclables: See page 4 for Recycling Guidelines. Please prevent spreading litter by placing heavier items on top.
- ✓ Bulk Items: Must have the proper \$2.00 Bulk Item Tag attached.

**LIMITED CART SERVICE - ITEMS THAT WILL BE PICKED UP AT THE CURB:**

- ✓ Household garbage and refuse contained in the Tri County provided cart with the lid closed.
- ✓ Recyclables: See Page 4 for Recycling Guidelines. Please prevent spreading litter by placing heavier items on top.
- ✓ Bulk Items: Must have the proper \$2.00 Bulk Item Tag attached.

**UNLIMITED CUSTOMER CONTAINER SERVICE - ITEMS THAT WILL BE PICKED UP AT THE CURB:**

- ✓ Household Solid Waste: Includes garbage, table and kitchen waste, containers, paper and packaging materials, broken dishes and glass (wrapped securely in heavy paper), and cold ashes.
- ✓ Recyclables: See Page 4 for Recycling Guidelines. Please prevent spreading litter by placing heavier items on top.
- ✓ Natural Holiday Trees: Will be collected in December, January and February. Remove adornments, do not place in bags or carts. Cut tree so the branch spread is no more than 4 ft. across and trunk pieces are no longer than 5 ft.
- ✓ Bulk Items: Household furniture, large toys, items of weight and size more than allowed for containers. Appliances such as stoves, washers, dryers, water heaters and softeners (that have been emptied of salt, liquids and other chemicals)
- ✓ Appliances that contained refrigerant **must have a tag attached certifying that the refrigerant has been removed**, such as: refrigerators, freezers, air conditioners, dehumidifiers, ice makers and water coolers, otherwise there will be an additional fee.
- ✓ Carpet, rugs and padding must be cut in sections no longer than 4 ft., securely rolled and tied and not weighing over 50 pounds.
- ✓ Mattress/box springs: for our worker's protection, wrap item in plastic and tape securely closed with duct or packing tape to prevent any possible exposure to infectious pests such as bedbugs, fleas, etc.

**LEAF CLEAN UP:** There will be 3 leaf clean ups per year, 1 in the spring and 2 in the fall. See calendar for dates. All leaf waste must be in **BIO-DEGRADABLE LAWN** bags, which can be purchased at most hardware and home improvement stores.

**BULK ITEM COLLECTION:** Bulk items include household furniture, large toys, items of weight and size more than allowed for containers. Appliances such as stoves, washers, dryers, water heaters and softeners (that have been emptied of salt, liquids and other chemicals). For those customers that do not utilize the unlimited service, bulk item stickers must be purchased separately. They are \$2.00 per sticker and each sticker is good for one bulk item.

**E-WASTE/OTHER HOUSEHOLD HAZARDOUS WASTE:** A separate mailing will follow with info regarding this topic.

**STATE REGULATIONS** prevent us from accepting the following: fluids, whole tires, lead acid batteries (vehicle batteries), friable asbestos, CFCs (Freon), items containing mercury, Polychlorinated Biphenyls (PCB's), radioactive, volatile, highly flammable, explosive items including but not limited to any material considered to be toxic, hazardous or infectious by any federal, state or local law, regulation, rule, etc.

**MISSED PICK-UP:** All requests for missed collection must be made within 24-hours of collection day.

**NEEDLES AND SHARP OBJECTS:** Help us prevent needle sticks to our employees. Place all needles, syringes and lancets in a hard plastic container with a tight fitting lid **taped** shut. Place these with your regular trash, **not the recycling**. Wrap all sharp objects, such as broken glass or sharp metal, in heavy paper and tape shut. **Please protect our workers! You will be held responsible for any needle sticks to our employees!**

**HOLIDAYS:** We observe the following holidays only and are closed on the days on which they fall:

**New Year's Day   Memorial Day   Independence Day   Labor Day   Thanksgiving Day   Christmas Day**

**The only time your collection day will be delayed to Friday is when a holiday stated above falls on a day Monday through Thursday, then your collection will be on Friday.**

**WE DO COLLECT ON:   Martin Luther King Jr. Day   President's Day   Columbus Day   Veteran's Day**

To print your own collection day calendar, go to [www.vogeldisposal.com](http://www.vogeldisposal.com), click on PRINT A SCHEDULE in the top right corner and follow the instructions.

**PRIVATE ROADS AND DRIVEWAYS:** The owner(s) of private road(s) or driveway(s) are required to sign a waiver of damages provided by Tri-County Industries holding harmless the municipality and Tri-County for any damage that may occur on the private drive(s) or road(s) in the course of solid waste and recycling collection.

**BILLING:** All accounts will be invoiced on a 3-month basis and collected in advance of service rendered. Payment options include: mail a check, E-check, debit/credit card through our secure website, by phone or pay at our office. We accept debit and credit cards from Discover, MasterCard, Visa and Electronic Funds Transfer (EFT).

**GO PAPERLESS** in 2017; enroll in electronic billing and receive your bill via email. Less paper. More convenience.

**AUTOMATIC BILL PAYMENT** is available at no charge; enroll a bank account for Electronic Funds Transfer (EFT) or a credit card to automatically pay your account balance with every billing cycle. To enroll, print the form from our website, complete and return via our secure email address [billing@tricityind.com](mailto:billing@tricityind.com) or mail via US Postal Service.

**PAYMENT:** Payments must be received in our office by the due date on the bill or a late charge will be added to accounts remaining unpaid. A late notice will be sent and payment not received by the date specified will have service suspended until paid in full. ***A minimum \$35.00 service fee is charged for any payment not honored by the institution upon which it is drawn. There will be a re-delivery fee of \$25 per cart for any cart removed due to non-payment.***

**SERVICE AND MOVING CHANGES:** If you need to make any change to your service or are moving, notify our office. This will ensure proper arrangements are made so there is no interruption in service when moving within our service area or that your account can be closed properly. If you have cart service, we will need to schedule cart removal. If you are going to have large quantities of trash when you are moving, please contact Customer Service.

**WEBSITE:** Visit us at [www.tricityind.com](http://www.tricityind.com) for service news, announcements, holiday schedules, to make payments, for these guidelines and a personalized collection day calendar, as well as up-to-date information if any scheduling change due to severe weather. Employment opportunities are listed under the Career tab.

**BIG PROJECTS:** We offer temporary roll-off dumpsters for your clean-ups, move out, and building or remodeling projects.

