

Tri-County

INDUSTRIES, INC.

159 TCI Park Drive
Grove City, PA 16127

WASTE & RECYCLING REMOVAL SERVICES

Phone: (724) 748-4705
Fax: (724) 748-3988
www.tricountyind.com

MARCH 2022

Dear Town of Greenville Resident:

We are pleased to inform you that Tri-County Industries, Inc. has been awarded the contract to provide solid waste disposal service to the residents of the Greenville. The contract is for 5-year effective April 1, 2022 through March 31, 2027. Weekly disposal service will be provided to all households. This includes multi-family units of 4 units or less. **Service under this contract is mandatory for occupied residences through Tri County Industries.**

We extend a welcome to all our new customers. We are a local family-owned company which has been proudly serving area residents for over 46 years. Our Customer Service Dept. is available Monday through Friday 8am-5pm. You may call 800-457-8202, choosing option 1 or send an email to customerservice@tricountyind.com or visit www.tricountyind.com.

Property Owners are responsible for paying for trash service at all residences. Landlords, please ensure that your tenants get a copy so they are informed. **Tri County will start all residents in Greenville with the LIMITED CART service unless they currently use the sticker service. Therefore, it is VERY IMPORTANT to notify us if you choose to use a different service option as described below.**

STICKERED BAGS

Customers will place one sticker on each bag set out. Stickers are sold in quantities of ten.

Please see attached guidelines for additional information. Bulk item collection is not included with this service (additional information on page 3).

	\$	15.00/month
	\$	3.00/sticker

LIMITED 95-GALLON TRASH CART SERVICE

Customers will use our 95-gallon trash cart. All material contained within the cart will be collected according to the guidelines on page 2. All material in the cart must be generated in your residence. Customers using carts will assume responsibility for care and maintenance of Tri County's cart. This price **includes** the base rate of **\$15.00** per month. Bulk item collection is not included with service (additional information on page 3).

	\$	19.80 / month
	\$	59.40 / quarter

Sharing service is not permitted. All material set out must be generated in your residence.

Any resident who wishes to dispose of their store-bought trash cans should spray paint or write a note with "TAKE" on the cans for disposal. Cans must be empty of all trash.

COLLECTION DAY

Trash collection will be on Thursday every week. Limited cart service will begin on April 7th.

RECYCLE SERVICE

Recycling collection will be on Thursday every other week. All customers will be receiving a recycling cart. A separate mailing will follow with info regarding this topic. Recycling cart service will begin on April 14th.

In addition to our residential service, we offer a full range of commercial solid waste disposal and recycling services. Our commercial containers and roll-off dumpsters range in size from 2 yards to 40 yards in capacity. Please contact our Customer Service Dept. for additional information.

We appreciate the opportunity to provide prompt reliable service for you.

Very truly yours,

TRI-COUNTY INDUSTRIES, INC.

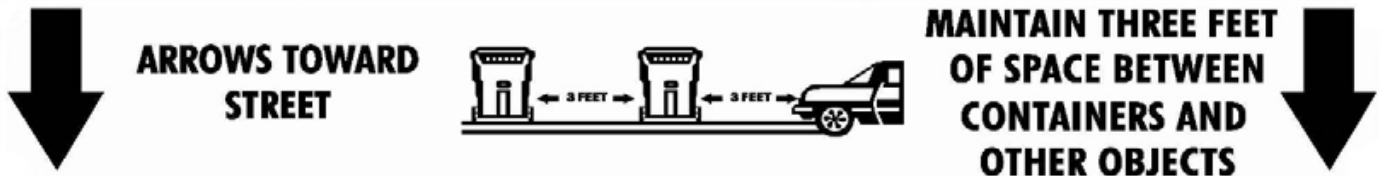


Jerry Bowser
General Manager

PLEASE RETAIN THESE IMPORTANT GUIDELINES FOR FUTURE REFERENCE.

CONTACTING US: For your convenience, our Customer Service Department is open Monday through Friday from 8:00 a.m. to 5:00 p.m. Representatives will answer any questions about your billing, service, etc. If you call after hours, you may leave a voice mail message and your call will be returned the next business day.

CART PLACEMENT: As we are now utilizing automated trucks for your collection route, please place your carts on a level area at the curb line no more than 3 feet from the street with *wheels away from the street and lid opening towards the street* if you are utilizing our carts. Leave at least 3 feet between the carts and adjacent poles, trees, mailboxes, basketball nets, parked vehicles and other obstacles. Please be sure that no overhead wires or tree branches interfere with lifting the carts vertically.



Carts, cans or bags should be placed out the night before your scheduled collection day and empty carts and cans should be removed by the end of the collection day.

IDENTIFICATION AND WEATHER: Clearly identify your street number on your mailbox or some type of permanent marker near the road. It's important to make your containers visible to the driver. In winter months, please remember to remove snow from the area where you place your cart/stickered bags and have a reasonably clear approach path to the containers both for the vehicle and the driver. Bag all garbage before placing it in the cart. Make sure lids are closed to protect against rain and snow collecting inside causing items to freeze to the bottom of the carts. Drivers will not reach into the carts to remove items that have become frozen to the bottom; therefore, it is strongly recommended that you use garbage bags.

STICKER SERVICE: Residents may find it easier to use our stickers. Stickers may be purchased in quantities of ten (10) by calling our customer service department. Residents would use one complete sticker on each bag they place out to the curb. Tie bag and wrap the sticker around the neck of bag. Only bags with the required sticker and clearly visible to the driver will be picked up. Each bag should not exceed 30 gallons and not exceed 50 pounds in weight. All bags must be closed and secure.

STICKERED BAG SERVICE - ITEMS THAT WILL BE PICKED UP AT THE CURB:

- ✓ Household garbage and refuse in stickered bags.
- ✓ Recyclables: A separate mailing will follow with info regarding this topic.
- ✓ Bulk Items: Please see bulk collection information on next page.

LIMITED CART SERVICE – ITEMS THAT WILL BE PICKED UP AT THE CURB

- ✓ Household Solid Waste - Includes all garbage, refuse, rubbish, animal and vegetable matter that was used for human consumption; excess fruits from trees on residential properties but not from trees on farms and/or orchards. It shall also include waste such as rags, paper and packaging materials, glass, crockery, bottles, leather, rubber, plastics and other household refuse.
- ✓ Recyclables: A separate mailing will follow with info regarding this topic.
- ✓ Bulk Items: Please see bulk collection information on next page.

ITEMS NOT INCLUDED WITH ANY SERVICE OPTION AND WILL NOT BE PICKED UP:

- ✓ Paving materials, stones, rocks, sand, dirt, broken concrete, large automobile parts (including batteries and tires), sod, paints and stains, lead-acid batteries, flammable liquids and other chemicals, metal 55-gallon drums, metal grease drums and concrete washtubs
- ✓ Refuse caused by repairs, alterations, remodeling, demolition and/or construction of buildings and other structures

- ✓ Propane and oxygen tanks, gun ammunition, explosives or fireworks
- ✓ Bushes, shrubs or other vegetation with earth or soil attached to the root system
- ✓ Tree trunks or parts of tree trunks greater than 3" in diameter
- ✓ Due to fire hazards, we cannot accept ashes

Please call our Customer Service Department for information on how to dispose of items listed above.

LEAF CLEAN UP: There will be three (3) leaf clean ups per year, one (1) in the spring and two (2) in the fall. See calendar for dates. All leaf waste must be in **BIO-DEGRADABLE LAWN BAGS** which can be purchased at most hardware and home improvement stores.

BULK COLLECTION: Bulk items include household furniture, large toys, items of weight and size more than allowed for containers. Appliances such as stoves, washers, dryers, water heaters and softeners (that have been emptied of salt, liquids and other chemicals). Mattresses and box springs must be wrapped in plastic for collection. Refrigerators, freezers, air conditioners, etc. containing any type of Freon will be collected so long as the tag certifying that the Freon has been removed is taped to the item. We will pick up refrigerators, freezers, air conditioners, and other appliances still containing Freon. The removal of the Freon and certification will be an additional charge. Large Item Stickers may be purchased by calling our Customer Service Department. They are \$7.00 per sticker and each sticker is good for one bulk item.

E-WASTE/OTHER HOUSEHOLD HAZARDOUS WASTE: A separate mailing will follow with info regarding this topic.

STATE REGULATIONS: Due to state regulations, we CANNOT accept human excrement, flammable liquids (solvents, paint thinners, oil, containers holding liquid paints, gas, kerosene or any liquids), auto batteries, tires, or any material that may be considered hazardous, infectious or toxic including medical and radioactive waste.

NEEDLES AND SHARP OBJECTS: Help us prevent needle sticks to our employees. Place all needles, syringes and lancets in a hard, plastic container with a tight-fitting lid **taped** shut. Place these with your regular trash. Wrap all sharp objects, such as broken glass or sharp metal, in heavy paper and tape shut. **Please protect our refuse workers! You will be held responsible for any needle sticks to our employees!**

HOLIDAYS: We observe the following holidays and our business is closed:

New Year's Day	Memorial Day	Independence Day
Labor Day	Thanksgiving Day	Christmas Day

If your scheduled collection day falls **on or after** a weekday holiday, your collection will be one (1) day later that week. If your scheduled collection day falls **before** a weekday holiday, there will be no change in your collection day.

There will be **NO CHANGE** to collection days for holidays falling on the weekend or for the following holidays:

Martin Luther King Jr. President's Day Good Friday Easter Columbus Day Veterans Day

MISSED PICK-UP: All requests for missed collection must be made within 24-hours of collection day.

PRIVATE DRIVES: The owner(s) of private road(s) or driveway(s) are required to sign a waiver of damages provided by Tri-County holding harmless the Town and Tri-County for any damage that may occur on the private road(s) or driveway(s) during solid waste or recycling collection.

AUTOMATIC BILL PAYMENT is available at no charge; enroll to use a bank account for Electronic Funds Transfer (EFT) or a credit card to automatically pay your account balance with every billing cycle. To enroll, fill out and send back the attached form.

GO PAPERLESS: Enroll in electronic billing to receive your bill via email. Less paper and more convenient.

BILLING & PAYMENT: Accounts will be invoiced on a 3-month basis to be paid in advance of service rendered. Payment must be received in our office by the due dates on the bill or a late charge will be added to any account remaining unpaid. Accounts not paid by the due date will receive a late notice giving 10 days to make payment. If payment is not made by the date specified in the notice, all disposal services will be discontinued until we receive payment in full. We accept

Discover, MasterCard, Visa and e-check payment by phone, through our secure website, or at our office. Any check not honored by the bank and returned to Tri-County Industries unpaid will be assessed a minimum \$35.00 service charge.

Billing dates will be:

March 1st	For services rendered in April, May and June
June 1st	For services rendered in July, August and September
September 1st	For services rendered in October, November and December
December 1st	For services rendered in January, February and March

WEBSITE: Visit us at www.tricountyind.com for service news, announcements, holiday schedules, to make payments, for these guidelines and a personalized collection day calendar, as well as up-to-date information if any scheduling change due to severe weather. Employment opportunities are listed under the Career tab.

BIG PROJECTS: We offer roll-off boxes for special clean-up or remodeling projects with boxes ranging from 10-yards to 40-yards in capacity. Please call our Customer Service Department for additional information.